$\begin{array}{c} {\rm Mint~Classics~-~Analyze~Data~in~a~Model~Car~Database~with} \\ {\rm MySQL~Workbench} \end{array}$

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2023 - 12 - 28

ASK

In response to Mint Classics Company's request, I, as a data analyst, will utilize MySQL Workbench to explore the provided data model and sample tables. I will identify key insights to recommend inventory reduction strategies while ensuring timely customer service, aiming for a 24-hour order fulfillment window. My queries will focus on understanding inventory distribution, identifying slow-moving products, and proposing actionable steps to optimize storage facilities. The goal is to provide valuable insights for informed decision-making in streamlining Mint Classics Company's inventory management processes.

Project Objectives

- 1. Explore products currently in inventory.
- 2. Determine important factors that may influence inventory reorganization/reduction.
- 3. Provide analytic insights and data-driven recommendations.

Business Talk with Mint Classic's Stake Holders

- 1. Are there products with high inventory but low sales? How can we optimize the inventory of such products?
- 2. Are all the warehouses currently in use still necessary? How can we review warehouses that have low or inactive inventory?
- 3. Is there a relationship between product prices and their sales levels? How can price adjustments impact sales?
- 4. Who are the customers contributing the most to sales? How can sales efforts be focused on these valuable customers?
- 5. How can the performance of sales employees be evaluated using sales data?
- 6. How can customer payment trends be analysed? .
- 7. How can the performance of various product lines be compared? Which products are the most successful, and which ones need improvement or removal?
- 8. How can the company's credit policies be evaluated? Are there any customers with credit issues that need to be addressed?

PREPARE

Task 1 – Import the Classic Model Car Relational Database

Connect to MySQL database using ODBC in R

```
# Importing essential libraries for analysis:
library(RODBC)
library(DBI)
library(odbc)

# Establish a connection to MySQL database using the "MySQL_DSN" data source name
con <- dbConnect(odbc::odbc(),"MySQL_DSN")</pre>
```

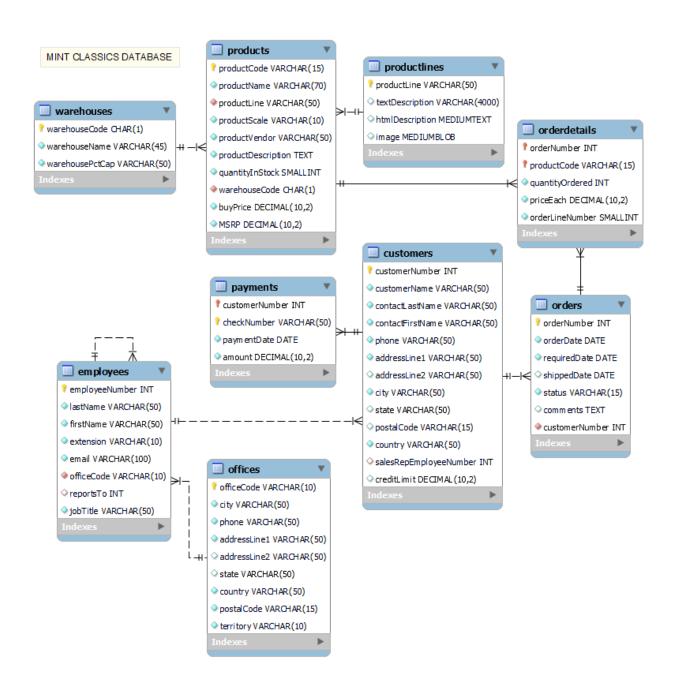
Task 2 – Familiarize yourself with the Mint Classic database and business processes.

In the Mint Classics Company's database, there are 9 tables, each serving a specific purpose:

- 1. Warehouses: Compiles data on the company's warehouses used for storing product inventory.
- 2. Products: Compiles data about product types, stock quantities, sales quantities, purchase prices, and more.
- 3. Product Lines: Compiles data about the descriptions of each product line the company sells.
- 4. Customers: Compiles data about customer profiles, including names, addresses, credit limits, and other details.
- 5. Payments: Compiles data about payments made by customers, including payment dates and amounts.
- 6. Orders: Compiles data regarding customer orders for specific products.
- 7. Order Details: Compiles data about orders for specific products, including the quantity of products ordered and the price of each product.
- 8. Employees: Compiles data about company employees, including names, addresses, offices, and more.
- 9. Offices: Compiles data about company office profiles.

These tables collectively store information essential for managing inventory, tracking sales, handling customer orders, processing payments, managing employees, and organizing the company's physical infrastructure.

knitr::include_graphics("C:/Users/RAGHU-DESKTOP/Desktop/Case study/01 Mint Classics- SQL/jBRNreo5Sh-41b



Task 3 – Investigate the business problem and identify tables impacted.

PROCESS AND ANALYSE

Question 1: Are there products with high inventory but low sales? How can we optimize the inventory of such products?

```
# The products with high inventory but low sales
print(Question_1)
```

```
##
                                   productName quantityInStock
## 1
                             1985 Toyota Supra
                                                           7733
## 2
                              1995 Honda Civic
                                                           9772
## 3
                           2002 Chevy Corvette
                                                           9446
## 4
                             1982 Ducati 996 R
                                                           9241
## 5
                         1976 Ford Gran Torino
                                                           9127
## 6
                         1965 Aston Martin DB5
                                                           9042
## 7
                            1968 Dodge Charger
                                                           9123
## 8
               America West Airlines B757-200
                                                           9653
## 9
                 1932 Model A Ford J-Coupe
                                                           9354
## 10
                              2002 Suzuki XREO
                                                           9997
                  1999 Indy 500 Monte Carlo SS
## 11
                                                           8164
## 12
                1948 Porsche Type 356 Roadster
                                                           8990
## 13
              1912 Ford Model T Delivery Wagon
                                                           9173
## 14
        1950's Chicago Surface Lines Streetcar
                                                           8601
## 15
                   1948 Porsche 356-A Roadster
                                                           8826
## 16 1936 Mercedes-Benz 500K Special Roadster
                                                           8635
## 17
                     1966 Shelby Cobra 427 S/C
                                                           8197
## 18
                       1982 Lamborghini Diablo
                                                           7723
## 19
                           1904 Buick Runabout
                                                           8290
## 20
                         1961 Chevrolet Impala
                                                           7869
##
      sum(quantityOrdered) Current_Inventory Inventory_Turnover_Ratio
```

##	1	NA	NA	NA
##	2	917	8855	0.0938
##	3	894	8552	0.0946
##	4	906	8335	0.0980
##	5	915	8212	0.1003
##	6	914	8128	0.1011
##	7	925	8198	0.1014
##	8	984	8669	0.1019
##	9	957	8397	0.1023
##	10	1028	8969	0.1028
##	11	855	7309	0.1047
##	12	948	8042	0.1055
##	13	991	8182	0.1080
##	14	934	7667	0.1086
##	15	972	7854	0.1101
##	16	960	7675	0.1112
##	17	915	7282	0.1116
##	18	912	6811	0.1181
##	19	990	7300	0.1194
##	20	941	6928	0.1196

Products like "1985 Toyota Supra" have high inventory and low sales. Optimization includes targeted promotions, adjusting pricing, and improving demand forecasting to reduce excess stock and enhance overall inventory turnover.

Question 2: Are all the warehouses currently in use still necessary? How can we review warehouses that have low or inactive inventory?

```
# Total Available stock WRT Product Line
print(Question_2a)
```

warehouseName productLine Available_Stock

```
## 1
            East
                   Classic Cars
                                          219183
            West
## 2
                                          124880
                    Vintage Cars
## 3
            North
                    Motorcycles
                                           69401
## 4
           North
                           Planes
                                           62287
## 5
            South Trucks and Buses
                                           35851
## 6
            South
                           Ships
                                           26833
## 7
            South
                           Trains
                                           16696
```

```
# Total Available stock WRT warehouse name
print(Question_2b)
```

```
## warehouseName Available_Stock
## 1 East 219183
## 2 North 131688
## 3 West 124880
## 4 South 79380
```

Based on the analysis of available stock across warehouses, it appears that all warehouses are still necessary. Each warehouse holds substantial stock for different product lines, indicating ongoing operational relevance. Consider optimizing inventory distribution but retaining all warehouses to ensure timely service and accommodate varying product demands across regions.

Question 3: Is there a relationship between product prices and their sales levels? How can price adjustments impact sales?

```
-- To Find Correlation between Buy price and Quantity_Ordered

Select p.productCode,
    p.productName,
    p.buyPrice,sum(od.quantityOrdered) as Quantity_Ordered

from products as p
```

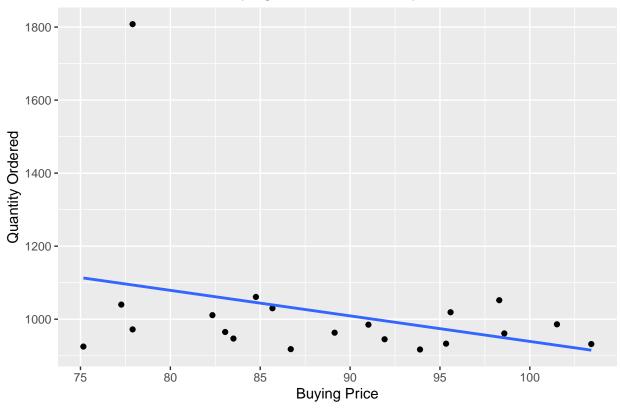
```
left join orderdetails as od
  on p.productCode = od.productCode
  Group by p.productCode,productName
  order by buyPrice desc
  Limit 20
```

print(Question 3)

```
##
      productCode
                                            productName buyPrice Quantity_Ordered
## 1
         S10 4962
                                 1962 LanciaA Delta 16V
                                                           103.42
                                                                                932
## 2
         S18_2238
                         1998 Chrysler Plymouth Prowler
                                                            101.51
                                                                                986
## 3
         S10_1949
                               1952 Alpine Renault 1300
                                                            98.58
                                                                                961
## 4
                                1956 Porsche 356A Coupe
                                                            98.30
                                                                               1052
         S24_3856
## 5
         S12_1108
                                      2001 Ferrari Enzo
                                                            95.59
                                                                               1019
## 6
         S12_1099
                                      1968 Ford Mustang
                                                            95.34
                                                                                933
## 7
         S18_1984
                                       1995 Honda Civic
                                                            93.89
                                                                                917
## 8
                                  1970 Triumph Spitfire
         S18_4027
                                                            91.92
                                                                                945
## 9
         S10_4698 2003 Harley-Davidson Eagle Drag Bike
                                                            91.02
                                                                                985
## 10
         S12_3148
                                     1969 Corvair Monza
                                                            89.14
                                                                                963
## 11
         S18_1749
                               1917 Grand Touring Sedan
                                                            86.70
                                                                                918
## 12
         S10_4757
                                    1972 Alfa Romeo GTA
                                                            85.68
                                                                               1030
## 13
         S18_4600
                                       1940s Ford truck
                                                            84.76
                                                                               1061
                                        1993 Mazda RX-7
         S18_1129
                                                            83.51
                                                                                947
## 14
## 15
         S12_3891
                                       1969 Ford Falcon
                                                            83.05
                                                                                965
## 16
         S24 2011
                                  18th century schooner
                                                            82.34
                                                                               1011
## 17
         S12_1666
                                         1958 Setra Bus
                                                            77.90
                                                                                972
                                                            77.90
## 18
         S18_3232
                            1992 Ferrari 360 Spider red
                                                                               1808
## 19
         S18_1662
                            1980s Black Hawk Helicopter
                                                            77.27
                                                                               1040
## 20
         S12_3380
                                     1968 Dodge Charger
                                                            75.16
                                                                                925
```

```
## 'geom_smooth()' using formula = 'y ~ x'
```





The correlation chart visually depicts the relationship between buying price and quantity ordered for Mint Classics Company's products. The linear regression line suggests a potential positive correlation, indicating that as buying prices increase, the quantity ordered tends to rise. Further statistical analysis may be needed for a precise correlation assessment.

Question 4: Who are the customers contributing the most to sales? How can sales efforts be focused on these valuable customers?

```
on p.customerNumber=c.customerNumber
group by p.customerNumber
Order by Total_Sales_Amount desc
Limit 15
```

```
print(Question_4)
```

##		Customer_Number	Customer_Name	Total_Sales_Amount
##	1	141	Euro+ Shopping Channel	715739
##	2	124	Mini Gifts Distributors Ltd.	584188
##	3	114	Australian Collectors, Co.	180585
##	4	151	Muscle Machine Inc	177914
##	5	148	Dragon Souveniers, Ltd.	156251
##	6	323	Down Under Souveniers, Inc	154622
##	7	187	AV Stores, Co.	148410
##	8	276	Anna's Decorations, Ltd	137034
##	9	321	Corporate Gift Ideas Co.	132341
##	10	146	Saveley & Henriot, Co.	130305
##	11	278	Rovelli Gifts	127530
##	12	353	Reims Collectables	126983
##	13	119	La Rochelle Gifts	116950
##	14	363	Online Diecast Creations Co.	116449
##	15	496	Kelly's Gift Shop	114497

The top contributing customers to sales are Euro+ Shopping Channel and Mini Gifts Distributors Ltd. To focus sales efforts on these valuable customers, implement personalized marketing strategies, offer exclusive promotions, and ensure excellent customer service. Analyze their preferences to tailor product recommendations, fostering long-term relationships and maximizing revenue.

Question 5: How can the performance of sales employees be evaluated using sales data?

```
left join orderdetails as od
    on o.orderNumber = od.orderNumber
group by e.employeeNumber,e.lastName,e.firstName
order by Total_Sales_Amount desc
limit 15
```

```
# Performance of Sales Employees
print(Question_5)
```

```
Employee_Number
                         Employee_Name Total_Sales_Amount
## 1
                 1370 Gerard Hernandez
                                                1258577.8
## 2
                 1165 Leslie Jennings
                                                1081530.5
## 3
                 1401 Pamela Castillo
                                                 868220.6
## 4
                           Larry Bott
                 1501
                                                 732096.8
## 5
                 1504
                           Barry Jones
                                                 704853.9
## 6
                 1323
                       George Vanauf
                                                 669377.1
## 7
                1612
                           Peter Marsh
                                                 584593.8
## 8
                1337
                           Loui Bondur
                                                 569485.8
## 9
                 1611
                           Andy Fixter
                                                 562582.6
## 10
                1216 Steve Patterson
                                                 505875.4
## 11
                1286 Foon Yue Tseng
                                                 488212.7
## 12
                 1621
                           Mami Nishi
                                                 457110.1
## 13
                 1702
                         Martin Gerard
                                                 387477.5
## 14
                 1188
                       Julie Firrelli
                                                 386663.2
## 15
                 1166 Leslie Thompson
                                                 347533.0
```

Gerard Hernandez leads in total sales among employees, demonstrating strong sales performance. To enhance overall sales, consider leveraging Hernandez's strategies and providing targeted training. Recognize and reward top performers, fostering a competitive yet collaborative sales environment that motivates the team to achieve higher revenue goals.

Question 6: How can customer payment trends be analysed?

```
from payments as p
inner join orders as o
  on p.customerNumber = o.customerNumber
inner join customers as c
  on c.customerNumber = p.customerNumber
  order by date_difference desc
  limit 30
```

Customer Payment Trends

print(Question_6)

```
##
                      Customer_Name Customer_Number Order_Date Payment_Date
## 1
            Euro+ Shopping Channel
                                                141 2003-01-31
                                                                  2005-05-19
## 2
            Euro+ Shopping Channel
                                                141 2003-01-31
                                                                  2005-03-25
## 3
            Euro+ Shopping Channel
                                                141 2003-01-31
                                                                  2005-03-18
## 4
                Reims Collectables
                                                353 2003-05-07
                                                                  2005-06-09
## 5
      Mini Gifts Distributors Ltd.
                                                124 2003-03-26
                                                                  2005-04-16
## 6
            Euro+ Shopping Channel
                                                141 2003-06-06
                                                                  2005-05-19
## 7
           Dragon Souveniers, Ltd.
                                               148 2003-04-16
                                                                  2005-03-27
## 8
      Mini Gifts Distributors Ltd.
                                                124 2003-03-26
                                                                  2005-03-05
## 9
                Reims Collectables
                                                353 2003-07-10
                                                                  2005-06-09
## 10
                      Alpha Cognac
                                                242 2003-07-04
                                                                  2005-06-03
## 11
            Euro+ Shopping Channel
                                                141 2003-01-31
                                                                  2004-12-31
## 12
        Down Under Souveniers, Inc
                                                323 2003-06-25
                                                                  2005-05-23
## 13
            Euro+ Shopping Channel
                                                141 2003-06-27
                                                                  2005-05-19
## 14
                 Kelly's Gift Shop
                                                496 2003-07-07
                                                                  2005-05-25
## 15
                   Lyon Souveniers
                                                250 2003-07-01
                                                                  2005-05-17
## 16 Online Diecast Creations Co.
                                                363 2003-01-06
                                                                  2004-11-17
## 17
              Blauer See Auto, Co.
                                                128 2003-01-09
                                                                  2004-11-18
## 18
                   Vitachrome Inc.
                                                181 2003-01-10
                                                                  2004-11-16
## 19
                Baane Mini Imports
                                                121 2003-01-29
                                                                  2004-11-28
## 20
                      Royale Belge
                                                381 2003-04-11
                                                                  2005-02-03
## 21
          Danish Wholesale Imports
                                                145 2003-02-11
                                                                  2004-12-01
## 22
            Euro+ Shopping Channel
                                                141 2003-06-06
                                                                  2005-03-25
## 23
                      Rovelli Gifts
                                                278 2003-02-17
                                                                  2004-12-05
## 24 Mini Gifts Distributors Ltd.
                                                124 2003-07-02
                                                                  2005-04-16
## 25
            Euro+ Shopping Channel
                                               141 2003-06-06
                                                                  2005-03-18
## 26
                 Land of Toys Inc.
                                                131 2003-02-24
                                                                  2004-12-02
## 27
                Baane Mini Imports
                                                121 2003-01-29
                                                                  2004-11-04
## 28 Mini Gifts Distributors Ltd.
                                                124 2003-03-26
                                                                  2004-12-27
## 29
            Euro+ Shopping Channel
                                                141 2003-01-31
                                                                  2004-11-01
## 30
                                                141 2003-06-27
            Euro+ Shopping Channel
                                                                  2005-03-25
##
      Date_Difference Payment_Amount
## 1
                  839
                             46895.48
## 2
                  784
                             65071.26
## 3
                  777
                            120166.58
## 4
                  764
                             46656.94
## 5
                  752
                             83598.04
## 6
                             46895.48
                  713
## 7
                  711
                              3516.04
## 8
                  710
                            101244.59
## 9
                  700
                             46656.94
```

```
## 10
                   700
                              12432.32
## 11
                   700
                             116208.40
## 12
                   698
                              75020.13
## 13
                   692
                              46895.48
## 14
                   688
                              30253.75
                   686
                              17928.09
## 15
                              50799.69
## 16
                   681
## 17
                   679
                               7466.32
## 18
                   676
                              44400.50
## 19
                   669
                              34638.14
## 20
                   664
                              14379.90
                              20564.86
## 21
                   659
## 22
                   658
                              65071.26
                              37654.09
## 23
                   657
## 24
                   654
                              83598.04
## 25
                   651
                             120166.58
## 26
                   647
                              50025.35
## 27
                   645
                              17876.32
## 28
                   642
                              47142.70
## 29
                   640
                              36140.38
## 30
                   637
                              65071.26
```

The analysis reveals notable payment trends among customers. Euro+ Shopping Channel consistently exhibits extended date differences, potentially impacting cash flow. Mini Gifts Distributors Ltd. and Reims Collectables also demonstrate significant variations. Strategies for prompt communication, targeted promotions, and credit term adjustments may be considered to optimize payment cycles and enhance financial stability.

Question 7: How can the performance of various product lines be compared? Which products are the most successful, and which ones need improvement or removal?

```
on p.productCode = od.productCode
group by p.productLine
order by Total_Revenue desc
```

```
# Performance of various product lines
print(Question_7)
```

```
productLine Total_Inventory Total_sales Total_Revenue
##
## 1
         Classic Cars
                              5851766
                                            35582
                                                      3853922.5
## 2
         Vintage Cars
                                            22933
                              3439570
                                                      1797559.6
         Motorcycles
                              1915517
                                            12778
                                                      1121426.1
## 4 Trucks and Buses
                                            11001
                                                      1024113.6
                              1003828
## 5
              Planes
                              1744036
                                            11872
                                                       954637.5
                                            8532
## 6
               Ships
                              732251
                                                       663998.3
## 7
              Trains
                               450792
                                             2818
                                                       188532.9
##
   Sales to Inventory Percentage
## 1
                            0.6081
## 2
                            0.6667
## 3
                            0.6671
## 4
                            1.0959
## 5
                            0.6807
## 6
                            1.1652
## 7
                            0.6251
```

The performance analysis of various product lines indicates notable findings. "Trucks and Buses" and "Ships" stand out with high Sales-to-Inventory percentages, demonstrating effective inventory turnover and strong demand. However, "Planes" and "Classic Cars" show room for improvement, suggesting potential adjustments in marketing or inventory management to enhance their performance.

Question 8: How can the company's credit policies be evaluated? Are there any customers with credit issues that need to be addressed?

```
(sum(p.amount)-sum(c.creditLimit)) as Credit_Limit_Diff
from payments as p
left join customers as c
  on p.customerNumber = c.customerNumber
  Group by c.customerNumber,c.creditLimit
  Having
  sum(p.amount) < sum(c.creditLimit)
  order by Total_payment
  Limit 15</pre>
```

```
# Company's credit policies evaluation
print(Question_8)
```

```
##
                            Customer_Name Customer_Number Credit_Limit
## 1
                        Boards & Toys Co.
                                                        219
                                                                    22000
## 2
                  Auto-Moto Classics Inc.
                                                                    69000
                                                        198
## 3
                        Atelier graphique
                                                                    63000
                                                        103
## 4
                       Frau da Collezione
                                                        473
                                                                    69600
## 5
                             Royale Belge
                                                        381
                                                                    94000
## 6
                          Microscale Inc.
                                                        456
                                                                    79600
## 7
          Double Decker Gift Stores, Ltd
                                                        489
                                                                    86600
      Bavarian Collectables Imports, Co.
## 8
                                                        415
                                                                    77000
## 9
              Cambridge Collectables Co.
                                                        173
                                                                    86800
## 10
                        Gifts4AllAges.com
                                                        362
                                                                    83800
## 11
                  Tekni Collectables Inc.
                                                        328
                                                                    86000
              Men 'R' US Retailers, Ltd.
## 12
                                                        347
                                                                   115400
## 13
                 Signal Collectibles Ltd.
                                                        487
                                                                   120600
## 14
                 Volvo Model Replicas, Co
                                                        144
                                                                   106200
## 15
             West Coast Collectables Co.
                                                        475
                                                                   110800
##
      Total_payment Credit_Limit_Diff
## 1
            7918.60
                             -14081.40
## 2
           21554.26
                             -47445.74
## 3
           22314.36
                             -40685.64
## 4
           25358.32
                             -44241.68
## 5
           29217.18
                             -64782.82
## 6
           29230.43
                             -50369.57
## 7
           29586.15
                             -57013.85
## 8
           31310.09
                             -45689.91
## 9
           32198.69
                             -54601.31
## 10
           33533.47
                             -50266.53
## 11
           38281.51
                             -47718.49
## 12
           41506.19
                             -73893.81
## 13
           42570.37
                             -78029.63
## 14
           43680.65
                             -62519.35
## 15
           43748.72
                             -67051.28
```

The evaluation of the company's credit policies reveals concerning credit limit discrepancies for several customers. Notably, "Boards & Toys Co.," "Auto-Moto Classics Inc.," and "Royale Belge" have exceeded their credit limits, indicating potential credit issues that need urgent attention. Addressing these discrepancies promptly and reassessing credit policies may mitigate financial risks and enhance credit management practices.

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Task 4 – Formulate suggestions and recommendations for solving the business problem.

SHARE AND ACT

Inventory Optimization: Targeted promotions, pricing adjustments, and improved forecasting for slow-moving products like "1985 Toyota Supra."

Warehouse Efficiency: Regularly review inventory levels in each warehouse, optimizing distribution while retaining operational relevance for timely service.

Price-Sales Relationship: Leverage the positive correlation between buying price and quantity ordered for strategic price adjustments to potentially boost overall sales.

Customer-Centric Strategies: Implement personalized marketing and promotions for top contributing customers like Euro+ Shopping Channel and Mini Gifts Distributors Ltd.

Sales Employee Recognition: Recognize top-performing sales employees like Gerard Hernandez, fostering a competitive and collaborative environment through targeted training and rewards.

Payment Cycle Optimization: Address extended date differences for consistent customers like Euro+ Shopping Channel and Reims Collectables through proactive communication and credit term adjustments.

Product Line Enhancement: Focus on improving sales for product lines like "Planes" and "Classic Cars" through targeted marketing and inventory management adjustments.

Credit Policy Review: Address credit limit discrepancies for customers like "Boards & Toys Co." and "Auto-Moto Classics Inc." by promptly reassessing and adjusting credit policies.

CONCLUSION

In conclusion, the analysis of various aspects of Mint Classics Company's operations provides valuable insights and recommendations for enhancing overall business performance. The company can optimize inventory by implementing targeted promotions and pricing adjustments for slow-moving products, ensuring efficient distribution across all warehouses. The positive correlation between product prices and sales levels suggests strategic pricing adjustments can positively impact sales. Focusing sales efforts on top-contributing customers like Euro+ Shopping Channel and Mini Gifts Distributors Ltd. is crucial, involving personalized marketing and exceptional customer service. Recognizing and rewarding top-performing sales employees, exemplified by Gerard Hernandez, can foster a competitive yet collaborative sales environment. Proactive measures, such as communication and credit term adjustments, are recommended to optimize customer payment cycles. The performance analysis of product lines highlights the need for marketing and inventory management adjustments, especially for "Planes" and "Classic Cars." Lastly, credit policies should be promptly reviewed and adjusted to address credit limit discrepancies and mitigate financial risks. Overall, these recommendations aim to enhance efficiency, customer satisfaction, and profitability for Mint Classics Company.

```
# Disconnect using odbc
```

dbDisconnect(con)

Gratitude to Google and Coursera for invaluable learning opportunities.